TRUSTED 200 YEARS THE HARTFORD

How to File a Claim

FILE A CLAIM WITH CONFIDENCE.

State of Arizona

Your Life and AD&D program is managed by The Hartford,[1] a leader in employee benefit services. It's great protection for your family and peace of mind for you. In case you or your beneficiary(ies) ever need to file a claim, keep this information in a handy place.

The Hartford makes it easy to file a claim. Just follow these steps.

STEP 1 Have this information ready.

- Your state agency's name, your employee ID number and the type of claim.
- For the person filing the claim (the "claimant") and, if applicable, the deceased: Name, Social Security number and date of birth.
- Insured's relationship to the claimant (for example, "self," or "parent").
- Daytime and/or evening contact information.
- Last date of work, date of event, and cause of event.

STEP 2 Make the call.

With your information handy, call The Hartford at 1-866-712-3443. We're open between 7 am and 5 pm, from Monday-Friday. You'll be assisted by a caring professional who'll take your information, answer your questions and start your claim.

STEP 3 Complete the information.

Look for a packet in the mail from The Hartford, which will include a beneficiary statement and other important notices. Complete the requested information and send it back in the envelope provided.

PLEASE CUT

TO START A CLAIM, CALL THIS NUMBER:

1-866-712-3443
7 am - 5 pm, Monday-Friday

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Expertise without equal.
Benefits without burden.

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Get supportive assistance.

After receipt of your beneficiary statement, we may be in touch to obtain additional information from you. Our goal is to offer a smooth and hassle free experience. Feel free to call us with anything that's on your mind. We're here to help.

At The Hartford, we understand that this is a difficult time for you and your loved ones.

You have the assurance of our knowledge, expertise, and understanding of what you are going through. We're with you all the way, so you can receive the benefits you are eligible to receive, including support through The Hartford's Beneficiary Assist® program available through Compsych®.[2] Through the Beneficiary Assist program, you'll have access to our nationwide network of counselors who stand ready to assist you if you face financial, legal or emotional challenges.

Quick facts.

The Hartford's goal is to get you through your time of need with compassion and the best outcome possible. Keep the card below in a safe place for future use. We'll be there when you need us.

US PARALYMPICS
Founding Partner

[1] The Hartford® is The Hartford Financial Services Group, Inc. and its subsidiaries, including issuing companies Hartford Life Insurance Company and Hartford Life and Accident Insurance Company. Policies sold in New York are underwritten by Hartford Life Insurance Company. Home office of both companies is Simsbury, CT.

[2] ComPsych® provides Beneficiary Assist®. ComPsych is not affiliated with The Hartford and is not a provider of insurance services.

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Benefits without burden.

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WHEN YOU CALL, THE HARTFORD WILL ASK YOU TO PROVIDE:

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- For the person filing the claim (the "claimant") and, if applicable, the deceased: Name, Social Security number and date of birth.
- Insured's relationship to the claimant (for example, "self," or "parent").
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