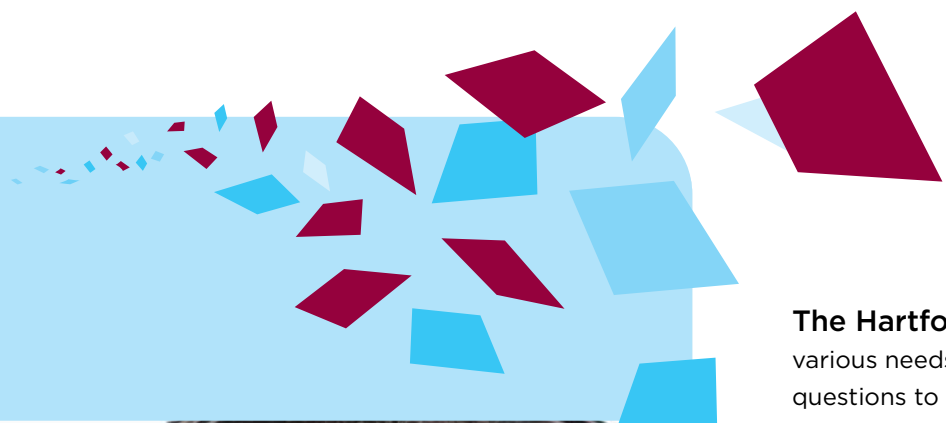


Contact Centers



The Hartford's Contact Centers support the various needs of our customers. From answering questions to selling our financial products to assisting with the reporting of a claim, our goal is to provide an outstanding customer experience to every customer, every day. Full-time opportunities are offered throughout the year with part-time opportunities available at some locations.

Our employees are committed to providing each and every one of our customers with "The Hartford Experience" – the absolute best customer experience delivered with the highest level of integrity.

The Hartford Experience is built on:

- Customer Solutions
- Ease of Doing Business
- Extraordinary Service

Supporting and strengthening The Hartford Experience is an important way every employee can contribute to The Hartford's performance. When we deliver this experience, we provide value to our customers while differentiating ourselves from our competitors.

Highlights

One of the advantages of working in a Contact Center is the potential opportunity to work from home in the future, where applicable. While in the Contact Center, you will have the opportunity to work with a multitude of people – your co-workers, agents, external customers, and business partners. This job offers a challenging, fast-paced and rewarding career. We offer a pay for performance culture with the ability to participate in a bonus/incentive program.

continued

ACHIEVE WHAT'S AHEAD®

We also have:

- Paid on-site training
- Health, dental and life insurance with optional spouse/domestic partner and child coverage
- Short-term/long-term disability insurance
- Health savings account
- A 401(k) program with numerous investment options and a company match
- Cash balance pension plan
- Employee stock purchase plan
- Generous paid time off with options to buy and sell additional time off
- Paid holidays
- Flexible spending accounts for health care and dependent day care
- Tuition reimbursement and degree development program
- Commuter benefits program
- Employee discounts
- Employee referral bonus program

Qualifications

First and foremost, we expect you to be 100 percent committed to providing the absolute best customer experience in the industry while maintaining the highest levels of integrity during every customer interaction.

Other expectations include:

- Energetic professional with excellent verbal and written communication, computer and multi-tasking skills.
- Ability to excel in a very structured work environment which includes having assigned work schedules and breaks.
- Comfortable working in an environment where quality monitoring and feedback from your manager occurs regularly.
- Ability to maintain a high level of professionalism, excellent work ethic and personal accountability.

Training, Mentoring and Development

The Hartford provides you with paid training so you have a thorough understanding of job functions, computer applications and how you support the overall business objectives. The training program can be approximately one to four months depending on your development and prior experience. Licenses may be required for some of our Contact Center positions; The Hartford invests in your development by paying for the expenses associated with getting licensed.

The Hartford is committed to professional development and career progression in our Contact Centers. Tuition reimbursement and internal promotional opportunities are two examples of our commitment to your development and helping you create a rewarding career.

Locations

Allentown, PA
Alpharetta, GA
Aurora, IL
Bloomington, MN
Charlotte, NC
Clinton, NY
Indianapolis, IN
Maitland, FL
Maple Grove, MN
Oklahoma City, OK
Overland Park, KS
Phoenix, AZ
Rancho Cordova, CA
San Antonio, TX
Santee, CA
Syracuse, NY
Windsor, CT
Woodbury, MN

How to Apply

To apply for a position in a Contact Center, please visit **www.thehartford.com/careers** and click on “apply now” within the Immediate Openings in Customer Service section.