A Consultative Approach with an Emphasis on Prevention

Keeping your patients, visitors and employees safe from accidents and injuries is critically important to you. It’s important to The Hartford, too. For decades, we’ve provided innovative and effective loss control programs for healthcare facilities, and have successfully helped to reduce losses and improve operations for many of our customers.

Whether you have multiple locations across the country or one facility, we have the know-how and geographic capability to handle a wide variety of hazards.

You can count on us for:

- **Effective and realistic safety and risk management programs** designed to meet your specific needs.
- **An in-depth review of your exposures** to help pinpoint safety issues so you can better prevent accidents, including complicated occupational health exposures through the use of our AIHA Accredited Laboratory.
- **Assistance in managing claims** to help lower severity and cost, including effective return-to-work strategies.
- **Professional, local support from dedicated loss control experts** who specialize in healthcare so they understand the risks you face.
- **Assistance in evaluating loss patterns and locations** with our @venture® Risk Management Information System and advanced analysis.
- **Technical information and training** so you can learn best practices for managing risk, and share them with your staff.

Enhance Your Success with Specialized Services

The Hartford’s Loss Control can help enhance your current training efforts with specialized services especially for healthcare facilities, including, but not limited to:

- **Targeted training of supervisors.** Safety training for supervisors on specific exposures, both onsite (customized) and online.
- **Risk Management Consistency assessment.** Using unique criteria agreed to by you, we can physically verify and ensure that some or all of your facilities are addressing your risk management goals following the corporate guidelines you’ve established.
- **Injury prevention for patient handling, transfer and repositioning.** To help reduce this major source of employee injury, we can provide a complete analysis of specific tasks/exposure types and root causes leading to injuries; mechanical equipment needs assessments; observations of manual methods/techniques/task ergonomics; care planning; “No-lift” program development; supervision methods; and training.
• Slip and fall injury prevention. A comprehensive look at all aspects of the exposure, from footwear requirements, walking surface maintenance, and testing the co-efficient of friction on walking surfaces, to fall logs/trend analysis, lighting, and safeguards for slopes and ramps.

• Sharps injury prevention. Even with current regulations and engineered sharps devices – available for more than 20 years – needle stick and other sharps injuries continue to be a major player in injury statistics. To help control this exposure, we can:
  o Conduct an exposure control plan review.
  o Evaluate the need for alternative devices/engined safety sharps, disposal methods, and best practices for using sharps.

• Property protection. Even one incident involving water damage, smoke or fire can wreak havoc on a healthcare environment. We can assess controls for special hazards, automatic sprinkler protection, system preventive maintenance and monitoring, emergency power management, emergency drills, and more.

• Workplace violence. It could happen in any workplace, but in a healthcare facility, there are added issues of combative residents, mental impairments, family emotional issues, verbal abuse, and lack of planning or procedures for such incidents. We can review your violence-handling procedures; staff training for response diffusing/de-escalation methods; incident management techniques; communication and leadership; and security control measures.

• Industrial hygiene. Our industrial hygienists and AIHA/ISO-accredited lab can help identify, assess and control exposures to workplace substances. These can include cleaning and sterilizing chemicals, waste anesthesia gasses, solvents, air quality complaints, or other concerns.

• Transportation. 3D Driver Training program combines current defensive-driving principles with a unique in-vehicle approach. Assistance for fleet management, including multi-passenger vehicle safety, wheelchair tie-down procedures, driver selection/qualification, parking, passenger loading, and rider security. The program also offers monthly electronic safety bulletins about fleet management and driver safety.

• Other exposures. Support is also available for business continuity management, return-to-work program development, visitor/contract control, safety committees, home healthcare controls, and dietary assessment, housekeeping, laundry, and maintenance exposures.

Savings on Training Resources
We can obtain discounts on safety training, including on-line training on more than 600 topics, through our long-term relationships with safety specialists.

Contact Your Hartford Agent Today
Let us help you improve safety and minimize losses. Ask your agent about The Hartford Loss Control, or visit us at www.thehartford.com/losscontrol.

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